Internal Controls





Internal Controls

- Internal controls are processes deigned to prevent fraud and error
- Important part of good financial management not relying on trusting our coworkers exclusively, but implementing processes that will prevent fraud and error
- Internal controls protect the organization but also employees and leaders
- Internal controls can be at the entire organization level or specific for a department. Department managers can set up controls in their departments



- Auditors examine internal controls as a part of the audit and recommend improvements in the audit management letter
- Strong internal controls = strong organization and leadership
- When designing internal controls, need to think "like a criminal" in what areas and how can fraud happen?
- Internal controls checklist:

Controls for Expenses and Payments

- 1. Cheque requisitions signed for approval by program supervisor
- 2. Dual signatures on cheques, when sign cheques review and initial the supporting bill and/or cheque requisition
- 3. Pre-signed cheques aren't a good idea, if you have to use them, review issued cheques at the back of bank statements monthly
- 4. Second person approval for electronic payments
- 5. Monthly bank reconciliations
- 6. Monthly credit card statements review and reconciliation
- 7. Budget vs. actual financial statements review



Controls for Assets

- 1. Physical security for assets that can be moved easily such as building materials
- 2. Cash is counted at the beginning and end of day by two employees and kept in a locked safe. Bank deposits are made regularly
- 3. Inventory write offs authorized by management
- 4. Blank cheques are locked in a secure location

Financial Controls for Revenue

- 1. Minimize cash transactions; cash is counted and reconciled to sales reports daily; issue receipts for all cash revenue
- 2. Review funding received against reports from ISC and other funders
- 3. Make sure reporting required by contribution agreements is done on a timely basis to avoid funding halts
- 4. Segregation of duties staff receiving cash or cheques can't be responsible for updating revenue and bank records
- 5. Budget to actual reports review



- 1. Set up a hiring approval process including position posting, interviewing and selecting candidates. Consider conflict of interest
- 2. Prepare employment agreements and document raises
- 3. Staff sign employee manual
- 4. Call labour board and band lawyer with any contentious employment issues to avoid wrongful dismissal costs
- 5. Payroll review by program managers
- 6.
- 7. Budget vs. actual reports review



- 1. Conflict of interest policy
- 2. Finance and investment committee with independent members (elected leaders can't be the majority)
- 3. Policy for making major decisions (investments and loans) requiring an independent review by two professionals (accountant and lawyer) and an approval by the finance committee
- 4. Policies are only as strong as the leadership's commitment to follow them

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Thank you for your time



